# PMI SF Chapter Annual General Meeting (AGM)

Welcome!

September 27, 2014

## Today's Agenda

9:25AM	Call to Order	
9:30AM	Board Report	
10:15AM	Operations Report	
10:25AM	Break	
10:30AM	Speaker Panel with Q&A	
11:30AM	Breakout Session	
11:50AM	Stakeholder Engagement	
12:25PM	Raffle Drawing	
12:25PM	Meeting Adjournment	

## What it Policy Governance® (PG)?

Policy Governance<sup>®</sup> is a framework of ten principles that enables boards to be accountable to owners and to lead effective organizations.

PG informs board planning, mission, committee work, agenda control, budgeting, reporting, CEO evaluation, management relationships, fiduciary responsibility, and all other aspects of the board job.



## Mankamna (Man) Singh, PMP, HITPro

**Board Title**: Treasurer and Director at Large

#### **Brief Background**

- Elected and Started Member-at-large April 2013
- Appointed Board Treasurer Summer 2013, April 2014
- Retired from IBM
- Current volunteer service include:
  - President RDI (Rural development of India), a non-profit org for rural India dev.
  - Heart Heath Coach South Asian Heart Center (El Camino Hospital), 501c(3) Corp
  - Counselor (Business Consultant), East Bay SCORE, A Nationwide NP Tax Exempt
- Industry Served Utility, Design & Construction, IT, Mfg, Aerospace, Automotive,
- Core Competencies: PM, BP re-engineering, IT services, Health IT, Marketing

#### **PG Application**:

PG helps me to manage the board finance and take board decisions for implementing end policy of the chapter.



## Linda McHugh, PhD, Med, PMP, CLPF

**Board Title**: Board Secretary, Director at Large

#### **Brief Background:**

- Began board service April 2014
- Currently self-employed as a licensed professional fiduciary
- Current civic and volunteer service include:
  - Member Alameda City Civil Service Board
  - Account Director, Taproot Foundation
  - Membership Chairperson, East Bay Professional Fiduciary Association of California
- Formerly a management consultant specializing in enterprise data integration and management, process design and improvement, strategy and planning
- Experienced in the financial, manufacturing, retail, technology, and utilities sectors including for profit and not-for profit

#### **PG Application**:

Policy Governance® sets an expectation for transparency, which the secretary enables by assuring a clear and accessible audit trail on all decisions



## Summer K. Graham, PMP, PMI-ACP

**Board Title**: Board President, Director at Large

#### **Brief Background**

- Began board service as Director at Large April 2013
- Nominated by peers as Vice Chief Governance Officer April 2013
- Elected President April 2014
- Currently Employed as a Project Management Consultant
- Formerly Director of Special Projects for a local government agency
- Experienced in the government, health care, banking, and utilities sectors including a wide range of experience leading volunteer non-profits

#### **PG Application**:

As a theory-based framework, Policy Governance® provides the chapter's leadership with robust corporate governance, specifically through regular monitoring reports which support enterprise risk management.



### Yinka Fatona, MBA, PMP

**Board Title**: Chief Governance Officer (CGO)

#### **Brief Background**

- Elected and started board service as Director at Large: April, 2014
- Appointed CGO July 2014
- Current professional role in project management in the software industry
- Experienced in Software Engineering, Globalization, Automation, Virtualization, SaaS.

#### **PG Application**

- Familiarity with PG, board PG Manual, Bylaws
- Help board adhere to the policies it imposes on itself and those imposed from outside the organization like PMI



## **Board Member**

AICP, LEED

PMI-ACP

Komil Sharma, PMP

Linda McHugh, PMP

Summer Graham, PMP,

Yinka Fatona, MBA, PMP

Man Singh, PMP, HITPro

## Title/Role

Director at Large, President

Director at Large, Secretary

Director at Large, Treasurer

Director at Large, CGO

Director at Large

Rebecca Atkinson, PMP,	Director at Large

### Silvia Stress, PMP

**Board Title:** Administrator to Board and CGO

#### **Brief Background**

- Project Manager since 2008
- Volunteer Trainer Asian Art Museum
- Experienced in Non-profits

#### **PG Application**:

Have to learn PG to ensure successful completion of tasks in assisting the board. Extensive experience in volunteering utilizing Project Management skills to assist CGO in organizing events, Board of Directors meetings and other baord tasks.

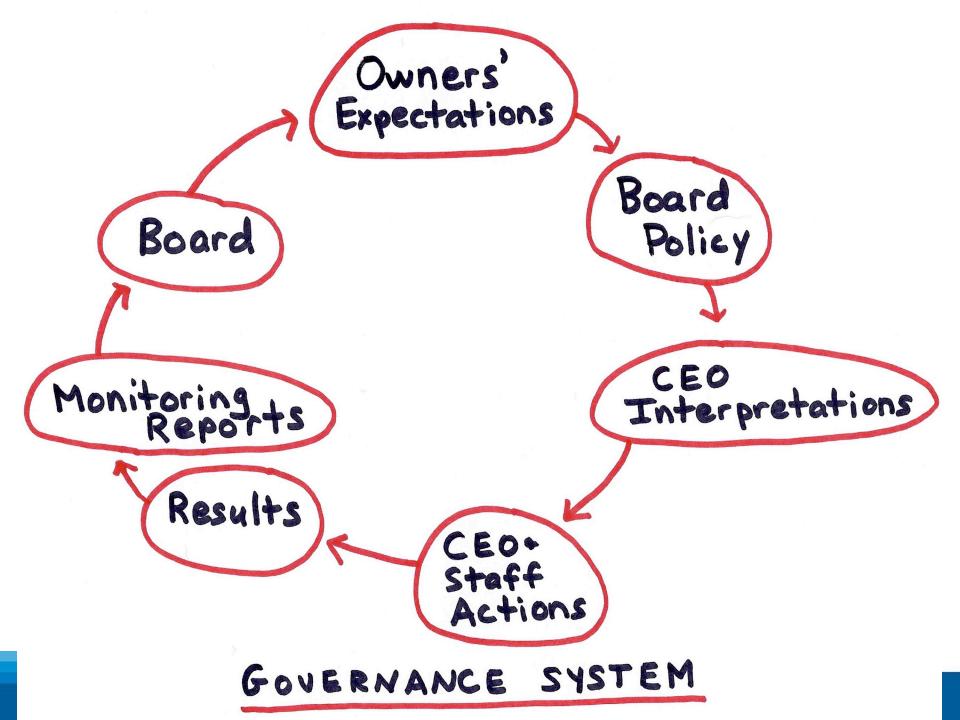


## PG Application by Board

#### Utilization of PG to serve member owners

- Ownership Linkage in how it defines strategy for ownership linkage (evening events, roundtable attendance, member survey development and evaluating results, etc)
- 2. Policy Creation
- 3. Monitoring
  - a. Compliance to policy
  - b. Measure and improve board and organizational performance





### **Ends Statement**

Global Ends Statement: PMI-SFBAC members, people who live or work in Northern California, and virtual beneficiaries experience a continually improving standard of living, community, and self-actualization. These Ends will be achieved in a sustainable manner that represents value for the resources invested.

## **Board Accountability Report**

- 1. Policy statements relevant to member owner needs
- 2. Build and maintain board transparency
- 3. Schedule and maintain an annual calendar
- 4. Hiring CEO
- Maintains a CGO Role integrity of the board's process
- 6. Build Policy Governance® expertise in Member Owners
- 7. Annual general membership meeting state of the Chapter
- 8. Poll and capture member owner wants and needs
- Board succession programs leadership continuity, mentoring and professional development.
- 10. Promote and support relationships with PMI leadership.



## PMI SFBAC Revenue/Expenses

## Revenue Sources:

- Membership Dues
- Interest Income
- Sponsorship
- Professional Development

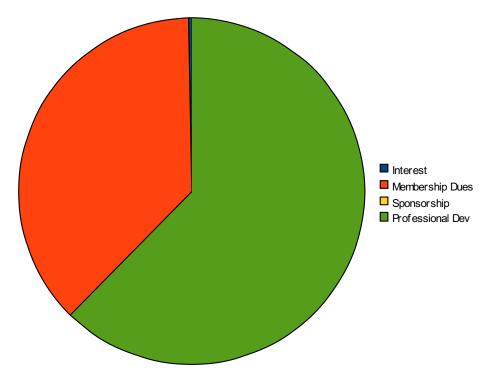
## Expenses Categories: BOARD

- Ownership Linkage
- Board Education including PG Consulting Fee
- Operations Including Conference, Travel, Meetings etc.

#### **OPERATION**

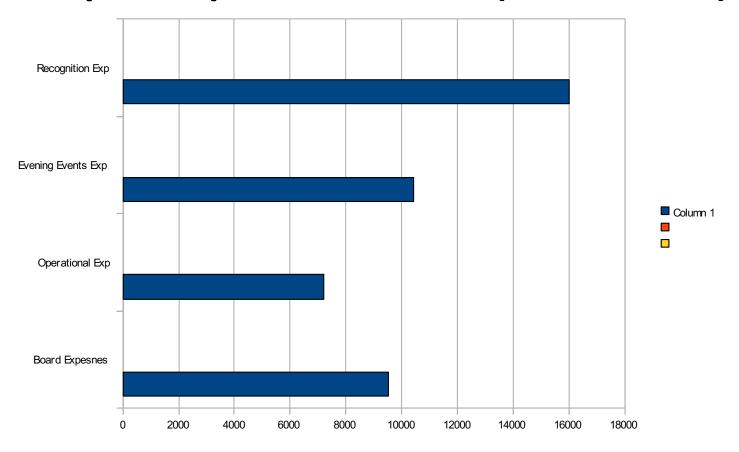
- Operational Expenses
- Evening Events
- Recognition

### **CHAPTER REVENUE TILL DATE (09/25/2014)**



Category	Amount
Professional Dev	\$92,637
Membership Dues	\$55,545
Interest	\$384
Sponsorship	\$0

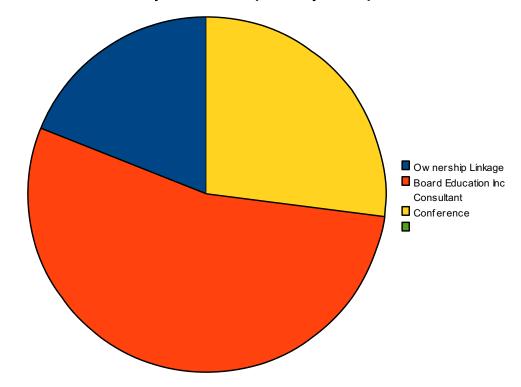
### Chapter Expenses Till date (09/25/2014)



Categories	Amount
Recognition (Ops)	\$15,995
Evening Events Exp	\$10,410
Operational Exp. (Ops)	\$7,216
Board Exp.	\$9,507

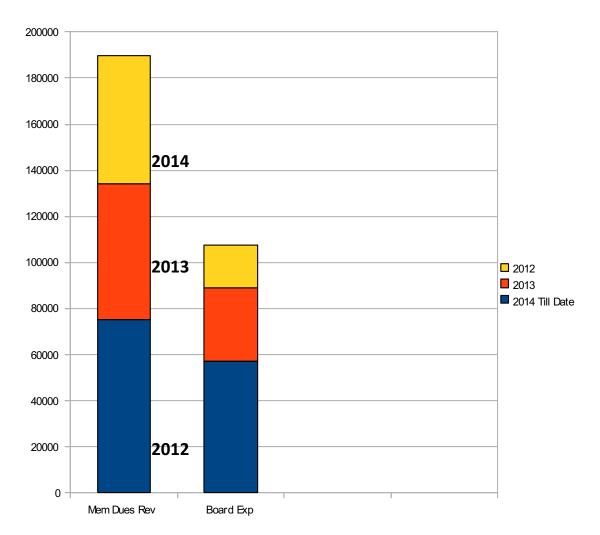


Board Budget – (2014) - \$31,704 Expenses 1,2,3Q 2014 (9/25) - \$9,507 Estimated Expenses (full year) - \$18,500



Category		Amount
Board Educ PG Consult		\$10,000
Conference		\$5,000
Ownership	Linkage	\$3,500

### Membership dues Rev & Board Expenses Trend



2014 Rev till September 2014 Expenses Estimate till end of the year



### **CHAPTER RESERVE**

9 months CD - \$159,117

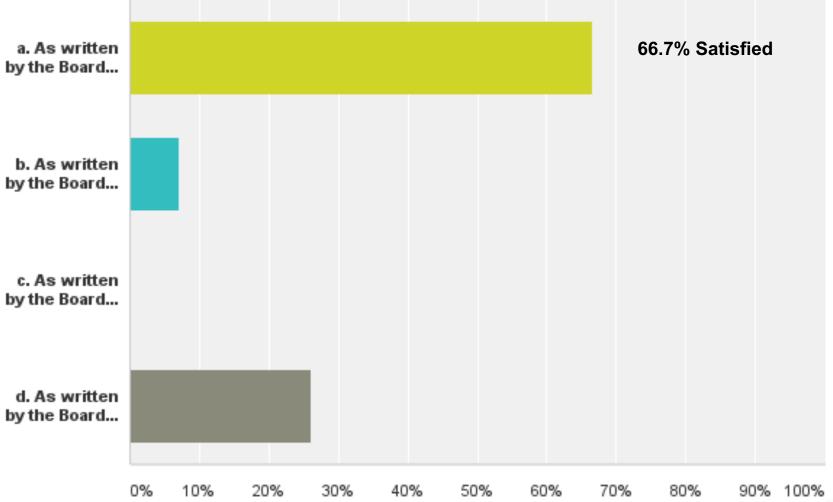


# Annual Member Survey Analysis

#### Long-term strategic vision:

PMI-SFBAC members, people who live or work in Northern California, and virtual beneficiaries experience a continually improving standard of living, community, and self-actualization. These Ends will be achieved in a sustainable manner that represent value for the resources invested.

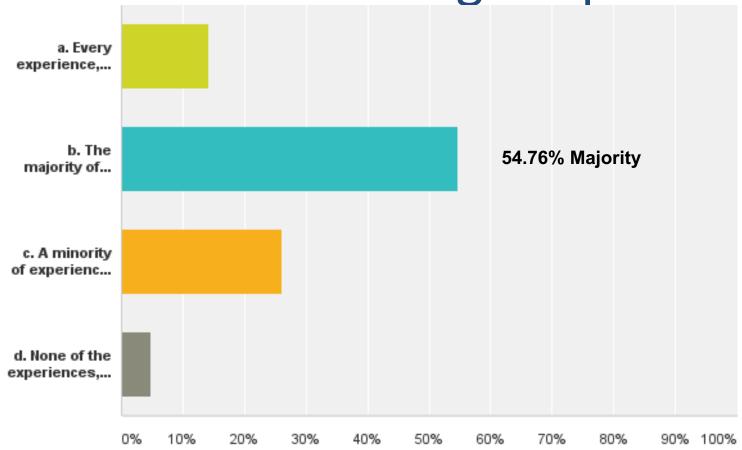
## A1. Degree of satisfaction with leadership's vision?



# A1. Degree of satisfaction with leadership's vision?

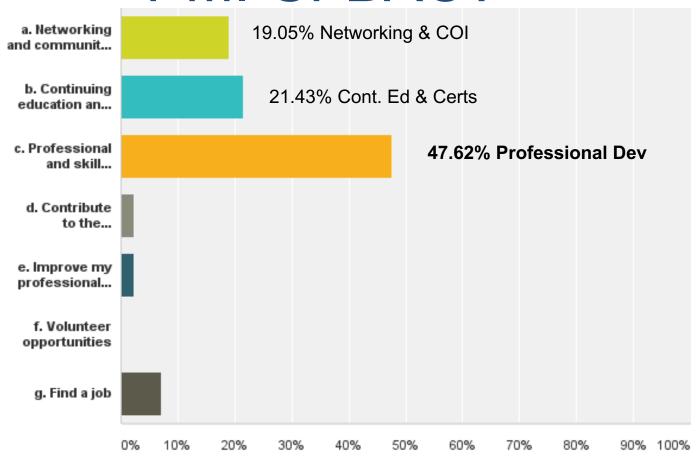
Answer Choices		
a. As written by the Board of Directors, the vision satisfies my expectations for the chapter	66.67%	28
b. As written by the Board of Directors, the vision needs to also include to meet my expectations for the chapter	7.14%	3
c. As written by the Board of Directors, the vision needs to exclude to meet my expectations for the chapter		0
d. As written by the Board of Directors, the vision does not meet my expectations at all	26.19%	11
otal		42

## Q2. Leadership's degree of success in delivering chapter



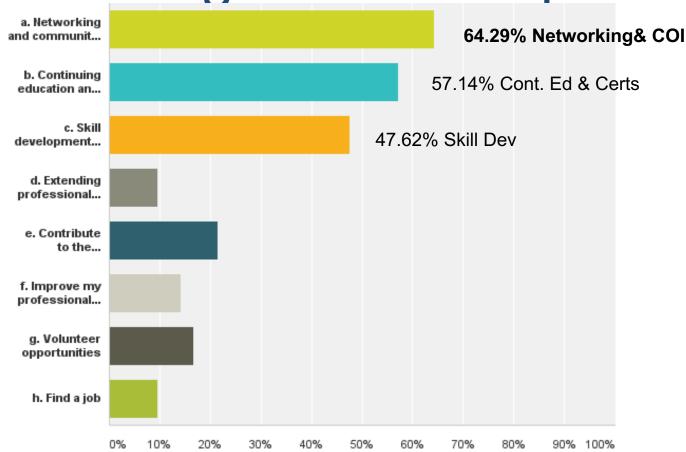


## Q3. Primary reason for joining PMI-SFBAC?

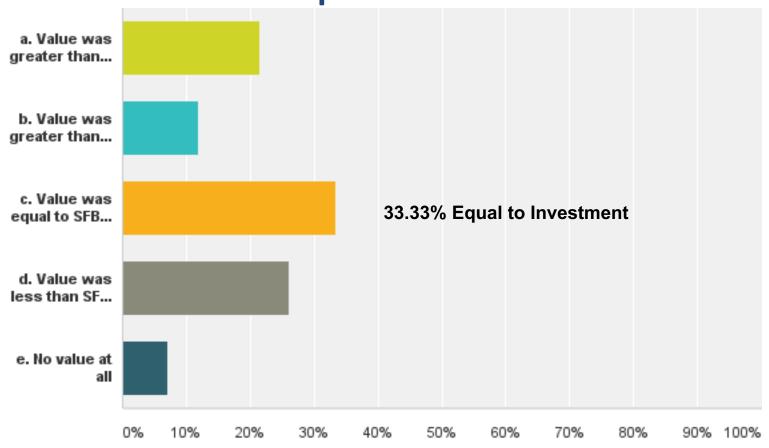




# Q4. Top three reasons for continuing membership?



## Q5. Value derived from year's membership investment?



# Q6. What to provide or improve to increase value of membership?

#### **Mentorship Opportunities**

Engage membership in new and broader ways. Create more PM development opportunities beyond just speakers and classes. Create events that allow members to test their skills in a safe environment and to allow feedback from peers.

#### **Explore Case Studies**



"Speak more positively about working on project management skills, networking, etc instead of pushing PDU's"

"more webinars and online learning opportunities"

## Additional Feedback "Move meeting sites around Bay Area" "webinars should be recorded, so I can listen to them later"

"Some sort of local job fair for local PMs"

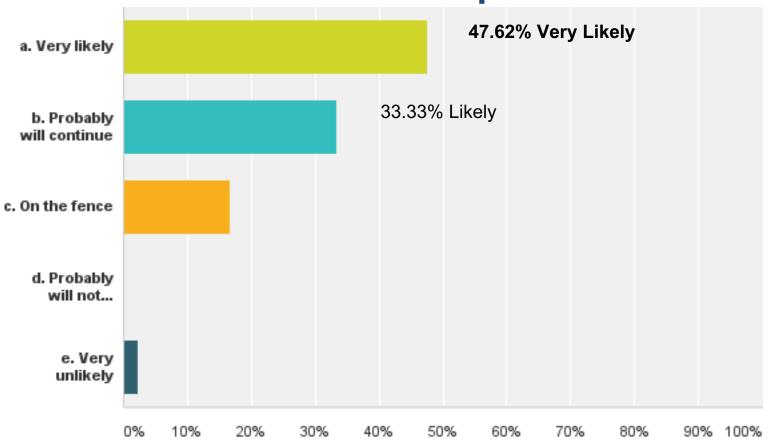
"Has already started providing value by starting job seeker group. I would welcome a PMP/CAPM study group. Also, a mentoring program pairing more experienced PMs with junior PMs would be nice"

> "Schedule some training events during work hours" "More member-only benefits"

"Have an annual symposium"

"Please continue the great work"

# Q9. How likely to continue membership?





## **Upcoming Events**

- PG101: 10/11/14 @ 9:30 am-1:30 pm (Concord)
- PG201: 10/15/14 @ 6:00 pm-9:30 pm (Oakland)
- Ends Retreat: 10/18/14 @ 9:00 am 1:00 pm (Oakland).

#### September 27<sup>th</sup>, 2014 PMI-SFBAC

## **AGM Presentation**

For 2014-2015

Patrick Milholland

Draft Version 0.4

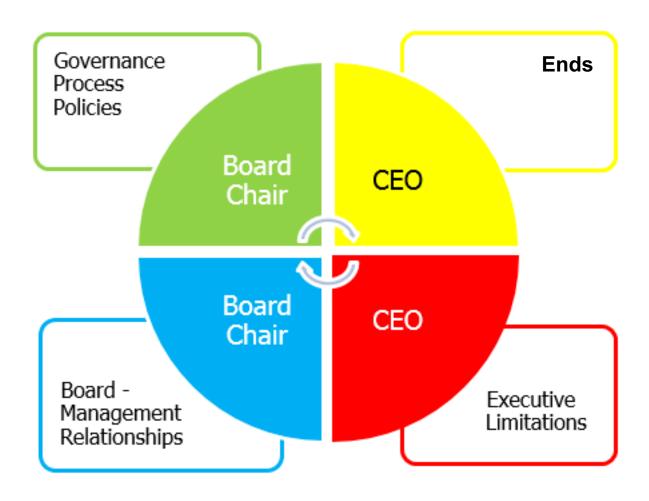


a look ahead.





### policy governance



## ends.

(it is why we are here)



ends.

ends...in regards to standard of living. ends...in regards to community. ends...in regards to self actualization.

all while strengthening our operations







Members are our reason for being





### ...standard of living

members...

- ...have the jobs that they want.
- ...have marketable skills.
- ...have career and job opportunities.



### ...jobs that they want



We are currently recruiting for a specialist in corporate partnerships.



### ...jobs that they want



We are providing greater access to recruiters at our evening events.



#### ...marketable skills



We hired a PMO Director focused on evaluating our data to create robust events driven by market need,...



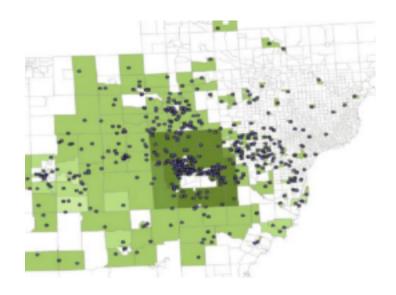
### ...marketable skills



..our members want,...



#### ...marketable skills



...and doing it where our members are located.



#### ...career and job opportunities

Quick links
Volunteering
PDU's
Guest Speakers
Sponsors
Post a Job
Take our annual survey

You are here: Home I Post a Job	
Post your job requirement here:	
First Name (required)	
Last Name (required)	
Last Name (required)	
Email (required)	
Job Title	
Organization	

A job board is finally available, with exciting enhancements forthcoming.



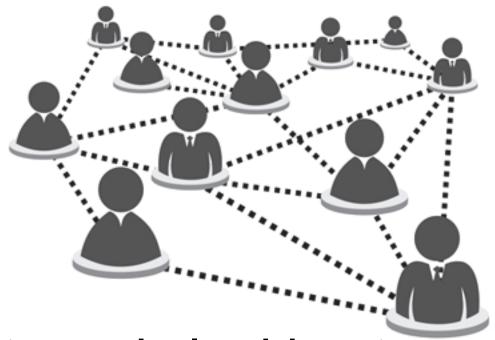
### ...community

## members...

- ...enjoy networking opportunities.
- ...provide community service.
- ...enjoy strong bonds of culture.
- ...engage communities of interest.
- ...are well regarded professionally.



### ...networking opportunities



Event team is looking to significantly increase networking opportunities and social events



### ...community service



Reinforce our value to the community and build camaraderie among our staff and members by volunteering



### ...bonds of culture





#### ...communities of interest



Collaborate with our NorCal PMI chapters.



### ..well regarded professionally



Project of the Year Awards February 10<sup>th</sup>, 2015

the event.



PMI SFBAC 40<sup>th</sup> Anniversary / Project of the Year Awards

Tuesday, February 10<sup>th</sup> 2015



# the venue.

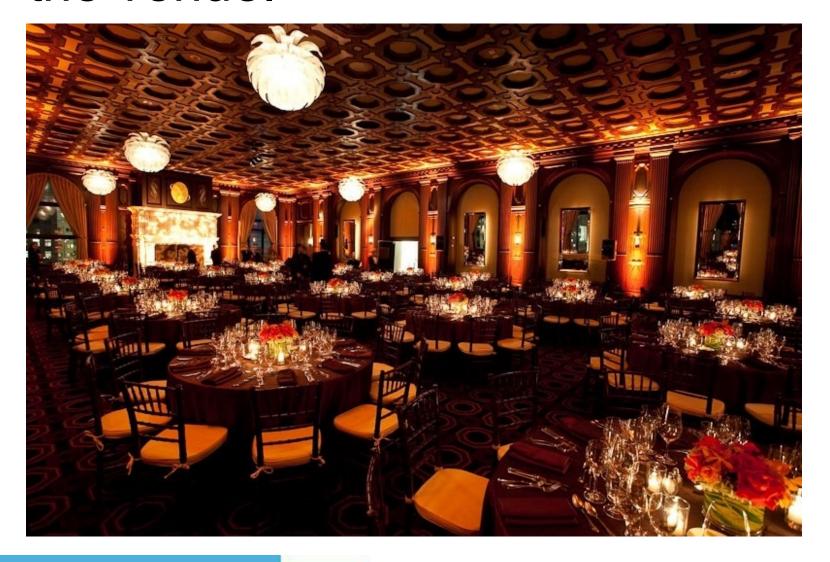


The Julia Morgan Ballroom 465 California Street, 16th Floor San Francisco, CA 94104

350 Seated / 600 Standing Size: 4,368 Sq. Ft. (139.4 m2)



# the venue.



# the evening.



Time	Activity
5:00 - 5:30	Staff and sponsors arrive, set up, debrief
5:30 - 7:00	Cocktails, networking and sponsor / chapter booth exhibits
6:50	Encourage people to take their seats
7:00 – 7:15	Time for people to get to their seats and chat. Note: seats will be assigned
7:15 – 7:30	Celebration and history of PMI SFBAC
7:30 – 8:00	Eating and networking
8:00 – 8:30	Keynote speaker – CC Myers – Bay Bridge
8:30 - 8:40	Staff recognition and volunteer of the year award. Desert will be served
8:40 - 9:30	Project of the Year Awards
9:30 – 11:00	Cocktails and networking



strengthen operations.







Our people are our greatest asset





Our biggest investment should be in our people and their growth



- 1. Recruiting
- 2. Onboarding
- 3. Ability and freedom to suggest ideas
- 4. Invitations to events at all levels of operational staff
- 5. Autonomy
- 6. Regular rewards and recognition
- 7. Volunteer access to workshops
- 8. Authority to fail
- 9. Talent development
- 10.Mentoring



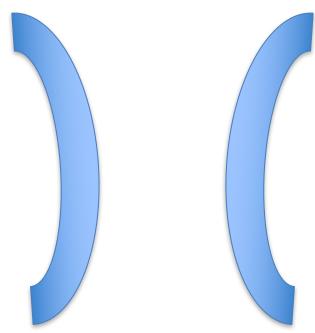
peterbaeklund.com

CFO asks CEO: "What happens if we invest in developing our people and then they leave us?"

CEO: "What happens if we don't, and they stay?"



#### executive limitations

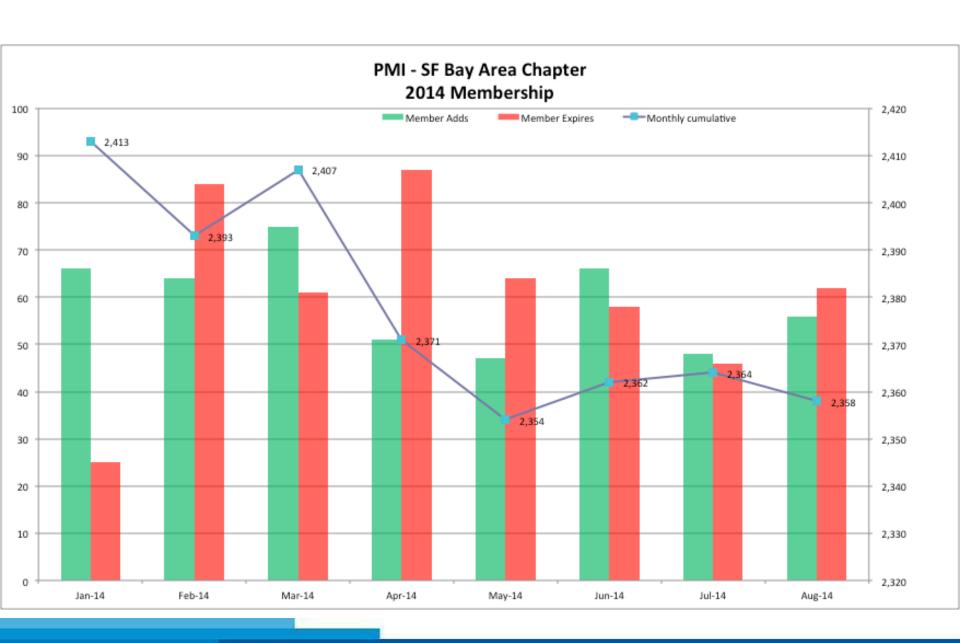


All while adhering to executive limitations

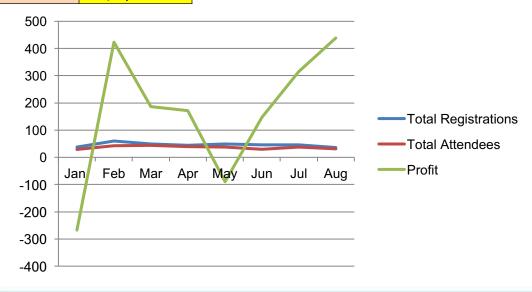


a look behind.

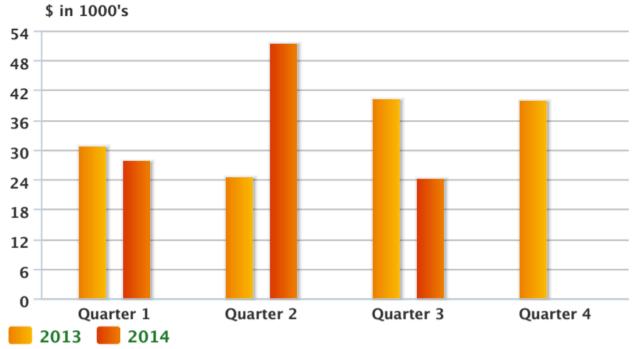




Evening Event Trends 2014			
Month	<b>Total Registrations</b>	Total Attendees	Profit
Jan	37	29	\$(267.51)
Feb	60	43	\$423.19
Mar	49	44	\$186.35
Apr	44	40	\$171.58
May	49	38	\$(88.94)
Jun	46	30	\$147.18
Jul	46	37	\$315.74
Aug	36	32	\$438.75
Total Profit			\$1,326.34

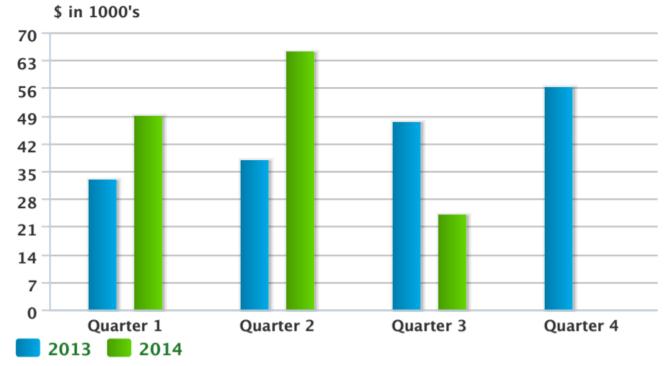


PMI - SFBAC - Operation Previous Year Expense Comparison



Quarter	2013	2014
Q1	\$30,574.48	\$27,815.69
Q2	\$24,464.33	\$51,344.65
Q3	\$40,182.16	\$24,263.64
Q4	\$39,800.89	-

PMI - SFBAC - Operation Previous Year Income Comparison



Quarter	2013	2014
Q1	\$32,808.68	\$48,841.62
Q2	\$37,984.94	\$64,981.61
Q3	\$47,293.76	\$24,065.57
Q4	\$56,310.82	-



# Speaker Panel

- Facilitator:
  - Dr. Magdalena Ryor
- Speakers:
  - Evelyn Launius
  - Jumoke Akin-Taylor
  - Dr. Nick Lavingia

# Dr. Magdalena Ryor

 PhD in Organization and Management with Specialization in Project Management (Dissertation topic: Utilization of Risk Management Practices by Construction Project Managers in the United States), LEED Accredited Professional Building Design + Construction, Certified Project Management Professional (PMP), and Certified Construction Manager (CCM) with over 20 years of experience contributing to successful delivery of commercial, higher education, historic renovation, housing, life science, interior, technology, remodel/retrofit/addition, and institutional projects.

# **Evelyn Launius**

 A certified PMP with over 25 years in the technology industry that includes both public and private sectors. She has worked in PMOs that include grocery, mortgage banking, hospitals, marketing, and Accountable Care Organizations. Evelyn is also a graduate instructor in healthcare technology and project management for two major universities in the bay area. She has trained, mentored and coached new and experienced project managers. Evelyn is currently the Director of IT Projects Implementation for MedAmerica's PMO. She is a lifelong learner and has attend Haas' Executive Leadership program and CIO Institute.

# Jumoke Akin-Taylor

- Over 25 years experience managing construction projects for both public and private agencies, with proven ability to succeed in highly complex and challenging environments.
- Jumoke "Jaye" as she is sometimes called, displays strong entrepreneurial skills and capabilities with local and international business development and negotiations. She recently worked on an international soil remediation project in Africa, coordinating the establishment of a PMO for the restoration projects.
- She is known for her ability to utilize both personal and professional backgrounds to accomplish deliverables in unfamiliar industry sectors, and with people from diverse economic, social, and ethnic backgrounds.
- She earned her degrees in Civil/Construction Engineering Technology and hopes to continue in her pursuit of an advanced degree in Engineering Management.
- She currently works for the City and County of San Francisco Public Works as a Project Manager III on delivering capital projects.



# Dr. Nick Lavingia

- Over 35 years of Global Project Engineering, Management, Consulting and Training experience in the Energy industry. As a Project Manager and Project Management Consultant/Advisor at Chevron until 2013, he supported projects worth well over \$ 100 billion. Since retiring from Chevron, he continues to provide Consultation and Training to Project Professionals worldwide. His experience includes projects in Oil & Gas Development, Oil Sands, Liquefied Natural Gas, Refining, Chemicals and Mining.
- Nick has a B.S. and M.S. in Chemical & Petroleum-Refining Engineering and a Ph.D. in Engineering Economics & Management from the Colorado School of Mines. He is a registered Professional Chemical Engineer in the State of California.

Policy Governance	Project Management	Around the Bay
\$100	\$100	\$100
\$200	\$200	\$200
\$300	\$300	\$300
\$400	\$400	\$400
\$500	\$500	\$500

# Ownership Linkage – Member Feedback

- To help improve our chapter we want feedback from you.
  - Breakout into small groups
  - Give us your feedback by answering these question and/or tell us what you think?





# We are adjourned!

